



Tools and Techniques for Good Governance in Public Service Delivery - Ensuring Transparency and Accountability

31st January - to 3rd February 2023 (4 days,)



Public Policy are formulated and implemented in order to ensure social economic benefits in welfare state. Public policy, an integral part of governance touches upon critical analysis and then to ensure efficient governance.

Good Governance is about the processes for making and implementing decisions. It's not about making 'correct' decisions, but about the best possible process for making those decisions. Good Governance is a combination of characteristics of accountable, transparent, follows the rule of law, responsiveness, equitable and inclusive, effective and efficient and participatory

Social Accountability can be defined as an approach towards building accountability that relies on civic engagement, i.e., in which it is ordinary citizens and/or civil society organizations who participate directly or indirectly in exacting accountability (World Bank, 2004). The aim of this civic engagement is to stimulate demand from citizens and thus put pressure on the state or private sector to meet their obligations to provide quality services. The supply side of this equation is about building state capability and responsiveness, while implementing different stages of the public financial management cycle.

Transparency & Accountability

Tools: enable development practitioners the knowledge to generate demand for and ultimately improve governance at the local, regional, and national levels. Social accountability tools are essential for learning, as many of the public policies are increasingly goal oriented, aiming for measureable results and goals, and decision centric

CGGPA proposes to address the gap of knowledge and skill in social accountability tools with this certificate programme.

Objectives:

- ❖ To expose participants to the concept of welfare state and its policies
- ❖ To identify Governance deficits & gaps in existing policies
- ❖ To enable participants to learn different social accountability tools
- ❖ To apply those tools for analyzing existing flagship programmes of rural development.
- ❖ To verify and establish the tools.
- ❖ To make the participants equipped with knowledge and skills for social accountability tools for better service delivery

Modules:

1. Concept, Approaches and Elements of Good Governance
2. Concepts, Approaches, Rational and Tools of Social Accountability
3. Application of Transparency and Accountability Tools & Techniques – Budget Analysis,
4. Application of Transparency and Accountability Tools & Techniques – Fund utilization
5. Application of Transparency and Accountability Tools & Techniques – Participatory budgeting
6. Application of Transparency and Accountability Tools Techniques – Community Score Card (CSC)
7. Application of Transparency and Accountability Tools Techniques – Citizen Report card (CRC)



DURATION : 4 days, 31st January - to 3rd February 2023

VENUE: NIRD&PR, Hyderabad

TARGET GROUP:

Government officials, nodal officers, district planning officials, sectoral officers, District Planning Committee members, Officers from DRDA at the state and district level, Faculty of SIRDs, ETCs, University/College RD Faculty etc.

NOTE: Sponsoring organisations should defray the participants DA, TA, local transport expenses and reaching upto NIRDPR is completely participant's responsibility; NIRDPR doesn't reimburse any of these expenses. However, only free boarding and lodging (twin sharing) will be made available in the institute.

Prospectus of the Programme

- ❖ This specialization will give the participants the knowledge and tools that an organisation needs to record and produce professionalism in dispensing public services.
- ❖ The participants will learn the technical aspects of assessing public issues, including the involvement of the stake holders
- ❖ The application of tools stimulate achievement of goals, fulfillment of duties and responsibilities and promote public faith and trust in public office
- ❖ The sponsoring organisation will obtain identity and improve vision.

About NIRDPR

The vision of NIRDPR is to focus on the policies and programmes that benefit the rural poor, strive to energise the democratic decentralization processes, improve the operation and efficiency of rural development personnel, promote transfer of technology through its social laboratories, technology park and create environmental awareness

As a "think - tank" for the Ministry of Rural Development, NIRDPR while acting as a repository of knowledge on rural development would assist the Ministry in policy formulation and choice of options in rural development to usher in the changes.

**ToT Programme on
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Governance in Public Service
Delivery - Ensuring Transparency
& Accountability -31st January -
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Nomination registration Link:
<https://forms.gle/zY9XLJSNwhMFt9cMA>



Centre for Good Governance & Policy Analysis (CGGPA)
School of Public Policy and Good Governance

National Institute of Rural Development & Panchayati Raj (NIRD&PR),
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